



**Candice Broce**

Director



**Tiffany Cutliff**

OPM Director

## Office of Provider Management

### CCI Important Topics

Presented by: Derek Mouzon, OPM Monitoring Manager  
Monitoring Specialists: Lisa Brown, Kenya Farley, and Barrett  
Askew

# Managers

- Managers:
- Derek Mouzon, North
- Samuel Pittman, Metro
- Raven Newton, South



# CCI Standards?

RBWO Minimum Standards are important.

Remember it is your responsibility to read and know the standards.

Capacity, Referrals, Discharges, and Training.



# Capacity

Ensuring Accurate capacity at your agency

We want to ensure that your capacity is accurately reflected in GA+SCORE

Vendor Request Forms to reflect accurate capacity levels may be needed when you anticipate changes within your agency regarding capacity

Why is this important?



# Referrals for Placement

- 4.3 Providers will give DFCS notice of its decision to accept or reject referrals upon receipt of the completed admissions packet as soon as possible, but no longer than two calendar days.
- 4.4 For children referred by Fulton or DeKalb County, these admission decisions must be made via written notice within 8 hours of the referral. For children admitted, they must be placed within 23 hours of the approved admission.
- 4.5 Providers must admit all children accepted for emergency admission within 23 hours of the time the provider receives the referral information.



# Discharges

- 4.12 Providers who offer MWO services must include Psychiatric Residential Treatment Facilities (PRTF) step-downs as part of their inclusion criteria. CPA's with MWO program designations must have a plan to develop foster homes that accept PRTF stepdown placements. Children/youth stepping down from PRTF placements meet the criteria for MWO services with the appropriate supportive services to maintain the placement. If a child/youth is 1013'd or admitted for treatment in any acute hospitalization or crisis stabilization setting, providers are expected to accept the child/youth back, either for long-term placement or a 10-day assessment period upon discharge from the inpatient behavioral, psychiatric or physical health setting. If the provider determines they are unable to meet the needs of the child/youth after the 10-day assessment timeframe and a discharge is necessary, they should provide the standard 14-day discharge notice to the County effective the 10th day of the assessment period.





# Discharges

- Document involvement and/or notices with the county regarding a need or plan for discharge
- Include county directors in emails regarding discharges
- Patience with the process including PAUSE Calls



# Trainings

- Training should be specific for the populations served
- Training plan should be continually evaluated
- Examples include Bullying, Social Media, Trauma-informed training



# Training References

- 2.1 Providers must have a behavior support and intervention policy that reinforces the banning of all physical or emotional punishment. Providers must ensure, through appropriate training, that staff and caregivers are aware of the corporal punishment prohibition and follow the policy prohibiting the use of corporal punishment with any child in the Division's custody. Providers should regularly assess incidents and trends to determine when additional trainings are warranted.



# Trainings

- 13.23 CCI and CPA staff with direct childcare or case support responsibilities including childcare workers, human services professionals, and case support workers and supervisors must participate in a minimum of twenty-four (24) clock hours of annual training in issues related to the employee's job assignment and to the types of services provided by the agency. Participation in training on confidentiality, Mandated Reporting, and Commercial Sexual Exploitation of Children is required for all staff annually. ESI, First Aid, and CPR do not count toward the annual training requirement. See Appendix for a list of additional training topics. Providers should regularly assess incidents and trends to determine when additional trainings are warranted.



# Future Topics

- Are agencies being penalized for taking enhanced rate complex youth?
- What to do when DFCS is not communicating with the agency?
- Alternative disciplines for older youth.
- Ways to earn academic support incentives after high school or GED? (FAFSA, college etc.)
- Consider revisiting 5 or more unexcused absences.



# Future Topics

- Referrals, Discharges, and Trainings



# Documents to Reference

- RBWO Minimum Standards

*Available at [www.gascore.com](http://www.gascore.com) under Key Documents and Forms*